



INFORMATION AND GENERAL TERMS OF BUSINESS

CHECK-IN after 3.00 p.m.

CHECK-OUT within 10.00 a.m.

ROOMS/SUITES:

The plans illustrated are only an indication and are not binding. Within the same category, variations are possible in layout, size, division of space and furniture.

RESERVATION:

Reservations are confirmed after our written confirmation and are guaranteed only by payment of a deposit of 30% of the total stay-cost with at least Euro 200.-.

TERMS OF CANCELLATION:

To cancel a reservation, arrive with delay or anticipate the departure, is always unpleased for both parts. In such circumstances we are sorry to have to withhold the paid deposit in case of cancellation until 14 days prior to arrival and the whole stay in case of closer cancellation and for delayed arrival or/and anticipated departure. Non used services, especially meals, are not refundable. With the payment of the deposit, the general booking conditions especially the terms of cancellation are considered as understood and legally accepted.

INSURANCE:

To avoid losing your deposit in case of cancellation with more than 14 days prior arrival or charging of the all the booked days in case of short dated cancellation, early departure or later arrival, we offer you the possibility to draw up an insur-

ance. Detailed information is available on request.

PAYMENT METHODS:

Deposit: postal order, bank transfer or online using a credit card on www.cavallino-bianco.com/pay. Payment of the balance (before departure): cash (max € 2.999,- for each booking), personal bank-cheque, Visa, Mastercard, Eurocard, Amex, Diners. The final payment can also be made by a bank transfer but this must be done prior to arrival and at least 5 work days prior the departure day.

BANK ACCOUNT:

Cassa di Risparmio di Bolzano SpA – office of Ortisei
ABI 06045 – CAB 58680 – c/c 28800
IBAN: IT 21 E 06045 58680 000000028800
Swift-Code (BIC): CRBZ IT2B060

FOR THE GUESTS OF SWITZERLAND:

Banca Raiffeisen Engiadina Val Müstair
Plazza da Posta, CH-7537 Müstair
IBAN: CH14 8114 4000 0308 7357 5
BIC: RAIFCH22

DOGS AND CATS:

Pets are not permitted in the hotel.

LOCAL TAX:

Euro 2,50. Children and teenagers under 14 years of age are exempt from levy. The local tax is payable upon departure and is listed separately on the invoice.

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WORLDWIDE

Cavallino Bianco Family Spa Grand Hotel

Dolomites · Val Gardena · Italy
39046 Ortisei (BZ) · Str. Rezia 22
Tel. + 39 0471 783 333
www.cavallino-bianco.com

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